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To: U.S. Patent and Trademark Office – From: Christian R. Andersen
Examiner: Kleu D. VU Sr. Paralegal – Intellectual Property
Group Art Unit: 2173

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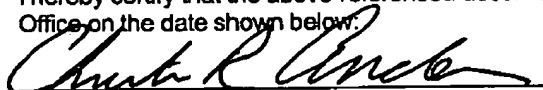
FORMAL SUBMISSION OF:

- 1) Response Pursuant to 37
C.F.R. § 1.116.

Title: METHOD AND SYSTEM FOR SERVICE-ENABLEMENT GATEWAY AND ITS
SERVICE PORTAL
Serial No. 09/870,084
Filing Date: May 30, 2001
First Named Inventor: Bruce S. CAMPBELL
Atty. No. 00-5018a

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below.


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Date of Transmission: August 16, 2004

ATTORNEY DOCKET NO.
00-5018(a)

PATENT APPLICATION NO.
09/870,084

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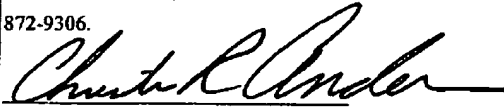
In re Application of: Bruce S. Campbell et al.
Serial No.: 09/870,084
Filing Date: May 30, 2001
Examiner: Kieu D. Vu
Group Art Unit: 2173
Title: *Method and System for Service-Enablement Gateway and its Service Portal*

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Commissioner For Patents
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CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))

I hereby certify that this correspondence is, on the date shown below, being transmitted by facsimile to the United States Patent Office at 703-872-9306.



Christian R. Andersen

Date: August 16, 2004

Dear Sir:

Response Pursuant to 37 C.F.R. § 1.116

In response to the Final Office Action mailed June 14, 2004, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following amendments and remarks. Please amend the Application as follows.

Amendments to the claims begin on page 2 of this response.

Remarks begin on page 6 of this response.